

CCIM Community Care
Information Management



New Improved Version: OCAN 3.0

Jennifer Zosky

Why Update OCAN?

- To improve the consumer experience
- To improve the clinical value of OCAN in supporting consumers' recovery
- To respond to stakeholder feedback on recommended changes to OCAN
- To align with current standards and terminology
- To enhance the quality of client information collected in OCAN to support service delivery and planning at organizations, LHINs and at the provincial levels.



OCCAN Version Update Process



3. Conduct Multi-Stakeholder Consultations

Consultations were held with the following stakeholders:

- **People with lived experience of mental illness**
 - 4 focus groups were facilitated
 - A total of 30 people participated
- **Health service providers and LHINs**
 - Feedback was collected at the OCAN Think Tank event in June 2017
 - A total of 130 people participated
- **Dr. Mike Slade**
 - Consulted with the developer of the CAN to the evidence-based content



OCAN Think Tank June 2017

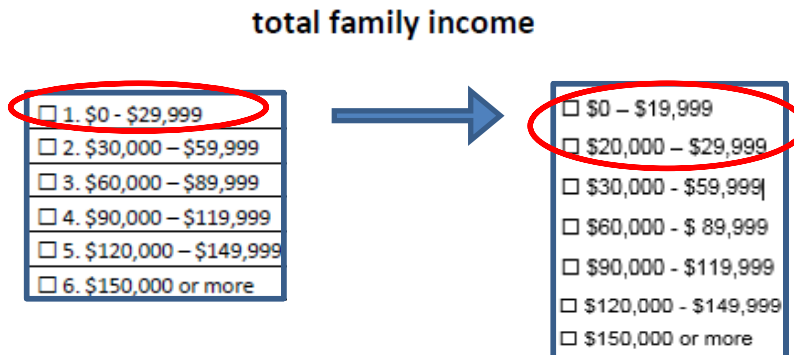


Examples of changes made as a result of feedback from last year's OCAN Think Tank

1. Capture source of DSM 5 diagnostic categories in the following way:

32. Diagnostic Categories (select all that apply)*	Source of Diagnosis (select one):		
<input type="checkbox"/> Neurodevelopmental Disorders	<input type="checkbox"/> Self-reported	<input type="checkbox"/> Diagnosing Practitioner	<input type="checkbox"/> Both
<input type="checkbox"/> Schizophrenia Spectrum and Other Psychotic Disorders	<input type="checkbox"/> Self-reported	<input type="checkbox"/> Diagnosing Practitioner	<input type="checkbox"/> Both
<input type="checkbox"/> Bipolar and Related Disorders	<input type="checkbox"/> Self-reported	<input type="checkbox"/> Diagnosing Practitioner	<input type="checkbox"/> Both
<input type="checkbox"/> Depressive Disorders	<input type="checkbox"/> Self-reported	<input type="checkbox"/> Diagnosing Practitioner	<input type="checkbox"/> Both
<input type="checkbox"/> Anxiety Disorders	<input type="checkbox"/> Self-reported	<input type="checkbox"/> Diagnosing Practitioner	<input type="checkbox"/> Both

2. Changed ranges for the question on family income to better reflect the income levels of the client population



Roll-Out OCAN 3.0

- We are currently in the roll out phase
- For more information on the CCIM website Click [here](#)
- CCIM is working with organizations and software vendors to transition from OCAN 2.0 to 3.0
- Training sessions are being scheduled through to March 2019
 - 2 hour webinar
- Feedback and questions can be sent into the CCIM Service Desk at the phone number/email address below:
 - Phone: 1-866-363-CCIM (2246)
 - Email: servicedesk@ccim.on.ca

